

## 1:1 Frequently Asked Questions (FAQs) for Families

Questions	Answers
What devices are my students getting/bringing home?	Elementary students will be receiving iPads and secondary students will receive laptops.
What are my student's responsibilities with their device?	<ol style="list-style-type: none"> <li>1. Charge the device each night.</li> <li>2. Bring the device to school each day.</li> <li>3. Follow the Responsible Use Protocol.</li> </ol>
Why are Polk County Schools going 1:1?	<p>We live in a digital age and to ensure our students are ready for today's world and beyond, we must provide them with convenient access to technology and teach them how to use it safely and effectively.</p> <p>Teachers will also be able to transform classroom instruction by using digital tools to maximize learning and provide students with individualized lessons and differentiated resources.</p>
What happens if my student's device gets damaged or broken?	If student's damage or breaks their device, students will need to share it with their teacher and/or Network manager. A loaner device will be checked out to the students.
What are the repair and replacement fees for my student's device?	<p>Repair fees are based on device and will vary by level of damage and repairs needed.</p> <p>Replacement fees for a laptop - \$674.50 and iPads - \$349.00.</p>
Does the district offer 1:1 Device Insurance?	We are currently investigating 1:1 insurance for families.
How can my student get help with their device?	Students who have questions with their device will work with their teachers and the school's Network Manager.

<p>Do I need to teach my child how to use the device?</p>	<p>No. Teachers will instruct on ways students will responsibly use their devices and apps. Of course, family support and expectations are always appreciated.</p>
<p>Can my student travel out of the country with their device?</p>	<p>Coming soon...</p>
<p>What options do I have as a parent to see what my child is doing on the device?</p>	<p>Sign up for the Parent Portal to view your child's assignments and grades.</p> <p>We use Focus and Schoology as ways to share student learning and progress with families.</p>
<p>What options do I have as a parent if I do not want the device coming home?</p>	<p>Contact your school administrator to request an opt-out form. Your student will still have access to a device while at school. The parent is required to provide device access at home to complete school work.</p>
<p>What options do I have as a parent to lock down the device further in my home?</p>	<p>Windows devices are locked down and filtered centrally at the district level. Student logins cannot make changes to any device settings.</p>
<p>How can I see the Schoology course my student is in?</p>	<p>Sign up for the Parent Portal to view your child's assignments in Schoology.</p>
<p>How can I see my student's grades?</p>	<p>Sign up for the Parent Portal to view your child's grades in Focus.</p>
<p>How can I see the Start Strong and Internet Safety curriculum that was taught in my student's class?</p>	<p>Sign up for the Parent Portal to view your child's courses in Schoology. The "Flight Academy/Start Strong" content will be located in the Homeroom class (Elementary) and in school-designated courses in secondary.</p>